

Sub-Processor Information

Last updated: 3rd November 2024

Capitalised terms as defined in the J.P. Morgan Workplace Solutions Service Agreement.

We engage Sub-Processors to support the delivery of our services. These Sub-Processors may have access to or otherwise process Customer and/or Participant personal data.

Our Sub-Processors may support the delivery of one or more of our products and services and may vary, depending on the nature of these products and services and the region or jurisdiction of our customers or participants.

We use three (3) categories of Sub-Processors:

1. J.P. Morgan Workplace Solutions affiliates
2. J.P. Morgan Chase affiliates, and
3. Third parties

These Sub-Processors may provide us with the following types of services:

- Infrastructure such as cloud storage services, event streaming platform, printing, and distribution activities
- IT
- AML screening and ID verification
- Broker
- Compliance, and
- Ancillary services, such as translation services, postal services, digital document creation services

Where we transfer personal data to other countries, we do so on the basis of:

- Adequacy decisions
- Suitable Standard Contractual Clauses, and
- our Binding Corporate Rules

If you would like to receive more information about our use of Sub-Processors and the safeguards applied to our international transfers of Personal Data, please contact us by email at privacy.global.shares@jpmorgan.com with subject line “Sub-Processor Information”, together with your name, your company’s name, and details of the relevant J.P. Morgan Workplace Solutions Service.



Our Sub-Processors

The below list identifies the Sub-Processors authorized to access client and/or participant personal data in J.P. Morgan Workplace Solutions participant portal, as defined in the J.P. Morgan Workplace Solutions Service Agreement.

1. J.P. Morgan Workplace Solutions affiliates

Global Shares entity	Location
GLOBAL SHARES (CANADA) LTD.	Canada
Global Shares Beijing Limited	China
Global Shares Deutschland GmbH	EU
Global Shares Execution Services Limited	EU
Global Shares Financial Services Sociedad Limitada	EU
Global Shares Hong Kong Limited	Hong Kong
Global Shares Ireland Limited	EU
Global Shares Japan K.K.	Japan
GLOBAL SHARES NL B.V.	EU
Global Shares Saudi Arabia LLC	Saudi Arabia
Global Shares UK Limited	UK
Global Shares, Inc.	US
GS Portugal, Unipessoal, LDA	EU

2. J.P. Morgan Chase affiliates

J.P. Morgan Chase entity	Location
J.P. Morgan (Suisse) SA	Switzerland
J.P. Morgan Administrative Services Australia Limited	Australia
J.P. Morgan Asia Consulting (Beijing) Limited	China
J.P. Morgan Asia Consulting (Beijing) Limited Shanghai Branch	China
J.P. Morgan Poland Services sp. z o. o.	EU
J.P. Morgan SE	EU
J.P. Morgan SE - Dublin Branch	EU
J.P. Morgan SE - London Branch	UK
J.P. Morgan SE - Luxembourg Branch	EU
J.P. Morgan Services Argentina S.R.L.	Argentina
J.P. Morgan Services India Private Limited	India
JPMorgan Chase Bank, N.A. - Hong Kong Branch	Hong Kong
JPMORGAN CHASE BANK, N.A. - LONDON BRANCH	UK
JPMorgan Chase Bank, N.A. - Philippine Global Service Center	Philippines
JPMorgan Chase Bank, N.A. - Singapore Branch	Singapore
JPMorgan Chase Bank, National Association	US
JPMorgan Securities Japan Co., Ltd.	Japan

3. Third Party

Vendor	Location
Ada Support Inc.	US
Alteryx, Inc	US
AMAZON WEB SERVICES INC.	EU, APAC, US

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APEX REGULATORY SOLUTIONS (MALTA) LIMITED	EU
Atlassian PTY Ltd	EU
Banca Generali Private	EU
Banco Inversis	EU
BNP Paribas Securities Services Milan	EU
CA INC. (COMPUTER ASSOCIATES INTERNATIONAL INC)	US
Caceis bank	UK
Canacord	UK
Chargebee Inc	US
Confluent, Inc.	US
Cookiebot dba Usercentrics A/S	EU
CORDUSIO FIDUCIARIA S.p.A.	Italy
Daiwa Securities	Japan
DocuSign	EU
Five 9 Inc	US
Flipping Book	EU
GF Securities	Hong Kong
HSBC CONTINENTAL EUROPE	EU
HUBSPOT IRELAND LTD	EU
Iron Mountain, Inc.	EU
JPMG Print & Mail Services Limited	UK
MailGun	US
Maxim Group	US
Microsoft Azure	EU
MICROSOFT CORPORATION	US, Canada
MOENGAGE INC	US
Monday.com LTD	US
NX WANBISHI ARCHIVES CO. LTD.	Japan
ON24 INC.	US, UK
OpsGenie Inc	US
ORACLE CORPORATION UK LIMITED	UK
OSSM Cloud Solutions Ltd	EU
SEB	Sweden
Siebert	US
Sisense Ltd	Israel
Smartsheet Inc	US
SMBC	Japan
Stripe	US
Swift SCRL	EU
TOTANGO, INC.	US
Transperfect Translations Ltd	EU
Unbabel UK Services Ltd	UK
Vonage B.V.	EU, US

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If you have any questions, please contact us by email at privacy.global.shares@jpmorgan.com with subject line “Sub-Processor Objection”, along with your name, your company’s name, details of the relevant J.P. Morgan Workplace Solutions Service, name of Sub-Processor.

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